

GENERAL INFORMATION

BUSINESS PARTICULARS

OFFICE ADDRESS: 247 BOUNDARY STREET
WEST END QLD 4101
AUSTRALIA

POSTAL ADDRESS: POST OFFICE BOX 5672
WEST END QLD 4101
AUSTRALIA

OFFICE PHONE#: 07 - 3846 5666

OFFICE FAX#: 07 - 3846 4701

OUT OF STATE FAX: 1800 644 264

A.B.N.: 75 087 450 511

BANK DETAILS: BSB: 084-447

ACCOUNT: 47-764-5965

EMAIL ADDRESS: sales@gocompany.com.au

HTTP: www.gocompany.com.au and www.gotron.com.au

OFFICE HOURS: MONDAY TO FRIDAY 9:00am TO 5:00pm



WE ARE HERE TO SERVE YOU

THE COMPANY

the GO company IS A FULLY AUSTRALIAN OWNED FAMILY COMPANY. OUR AIM IS TO PROVIDE THE ELECTRONIC SERVICE INDUSTRY, THROUGHOUT AUSTRALIA, WITH QUALITY SPARE PARTS FOR VIDEO, TVs, MICROWAVES, AUDIO UNITS, AND COMPUTERS AT THE MOST COMPETITIVE PRICE POSSIBLE. WE AIM TO PROVIDE THE HIGHEST STANDARD OF CUSTOMER SERVICE EXCELLENCE EVER SEEN IN AUSTRALIA.

THE PRODUCTS

WE IMPORT MOST OF OUR PARTS FROM THE ACTUAL O.E.M. WHEN WE ARE UNABLE TO SUPPLY THE O.E.M. PARTS WE SOURCE THEM FROM SOME OF THE MOST REPUTABLE AND RELIABLE MANUFACTURERS IN THE WORLD. SHOULD YOU EVER BELIEVE THAT AN ITEM SUPPLIED BY US DOES NOT MEET YOUR EXPECTATIONS. PLEASE INFORM US IMMEDIATELY.

PRICING POLICY

THE PRICES IN THIS CATALOGUE SUPERSEDE ALL PREVIOUS CATALOGUES. ALL PRICES INCLUDE GOODS AND SERVICES TAX AND ARE SUBJECT TO CHANGE WITHOUT NOTICE. WE WILL MATCH ANY COMPETITORS PRICE ON ITEMS OF SIMILAR QUALITY. ANYONE CAN BUY AT RETAIL BUT TO GET TRADE PRICING YOU MUST BE PREAPPROVED BY THE GO COMPANY.

DELIVERY DETAILS

ALL ORDERS OVER \$200.00 OF GOCO STOCK WILL BE DELIVERED FREE OF ANY FREIGHT CHARGE OVERNIGHT AUSTRALIA WIDE. THIS **DOES NOT APPLY TO SONY** or **TEAC** STOCK ORDERS UNLESS THEY ARE ORDERED WITH A \$200.00 GOCO STOCK ORDER. TO RECEIVE YOUR ORDER THE NEXT WORKING DAY, ENSURE THAT YOU PLACE YOUR ORDER BEFORE 4:30pm BRISBANE TIME, SEE DELIVERY TERMS TWO PAGES ON.

PAYMENT DETAILS

WE ACCEPT YOUR COMPANY CHEQUE, CREDIT CARD, OR CURRENCY. NO ACCOUNTS.

BACK ORDERS

WHILST EVERY EFFORT IS MADE TO ENSURE THAT ALL ITEMS ARE IN STOCK. OCCASIONALLY, DUE TO CIRCUMSTANCES BEYOND OUR CONTROL, SOME LINES MAY NOT BE IN STORE. IN THIS SITUATION, WE WILL CONTACT YOU FOR YOUR INSTRUCTIONS AND ADVISE YOU WHEN THE ITEM WOULD BE AVAILABLE..

CLAIMS OR RETURNS

SHOULD ANYTHING THAT WE SUPPLY NOT MEET YOUR EXPECTATIONS, WE WILL HAPPILY REPLACE THE ITEM. REFUNDS WILL ONLY BE GIVEN ON UNUSED ITEMS. PLEASE NOTE FREIGHT MAY BE PAYABLE ON FREE DELIVERY ORDERS. WE ALSO REQUEST YOU FILL OUT A RETURN AUTHORISATION FORM IF RETURNING USED OR FAULTY PARTS. ALL PARTS EXCEPT SEMICONDUCTORS HAVE A GOCO 3 MONTH RETURN TO BASE WARRANTY. A 10% OR A \$16.50 RESTOCKING FEE MAY BE CHARGED ON RETURNS OF PARTS WITH NO FAULT OR INCORRECTLY ORDERED.

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PLEASE NOTE: THIS CATALOGUE REMAINS THE PROPERTY OF the GO company PTY LTD ONCE OUT OF DATE WE DO RECYCLE THE COVERS AND THE SPINES - IF YOU REQUIRE A NEW CATALOGUE PLEASE LET US KNOW!! SO WE CAN ARRANGE A SWAP OVER